

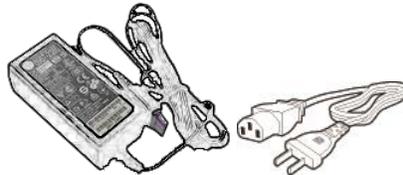
# AFINIA LABEL<sup>®</sup>

## 502 LABEL PRINTER

# Quick Setup and Installation Guide

For more detailed information, please refer to the **User Guide** installed on your PC.

## Unpack:



- 4 aerosol absorbing pads

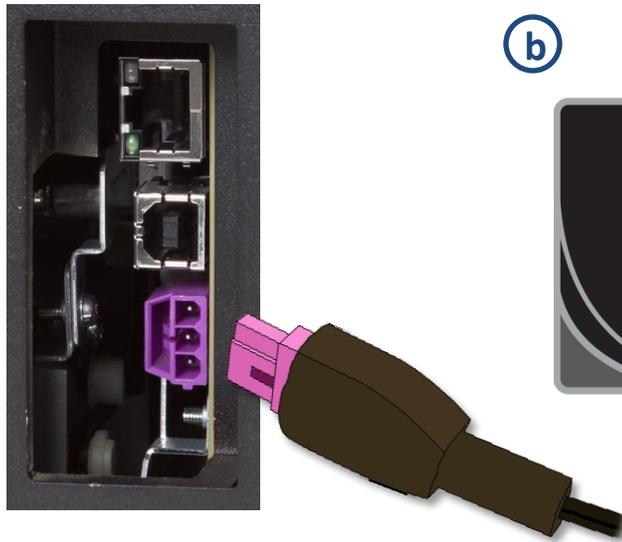


## 1 Remove 3 shipping tapes



## 2 Connect Power

a



b



## 3 Install Ink Cartridges

a Open Ink Cartridge Access Door

b Remove cartridges from packaging

c Press each cartridge into the correct slot until it clicks

Left to right: **C – M – Y – K**

d Close Ink Cartridge Access Door



## 4 Install Printer (USB connection)

For network connection, please see User Manual

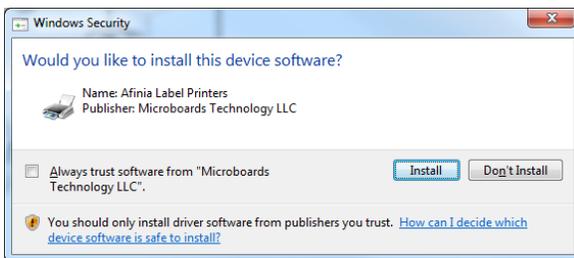
- a** Download Installer to your computer from

<http://afinialabel.com/502info>

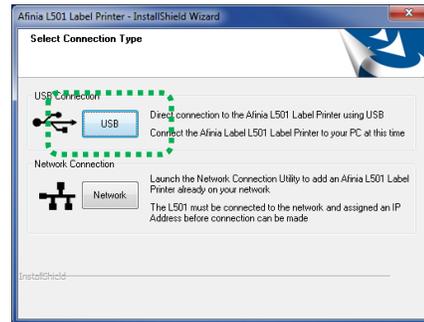
- b** Run Installer on your computer, follow all steps



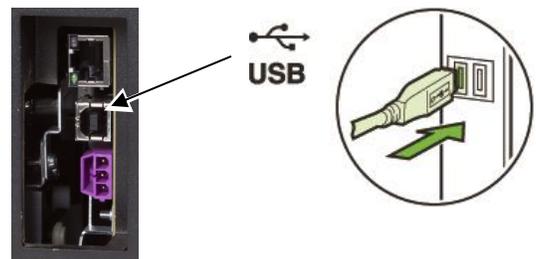
- c** Click **Install** (will see this 3 times)



- d** Click **USB** button



- e** Connect printer to PC



## 5 Load Media

- a** Loosen Mandrel Knob and remove plate



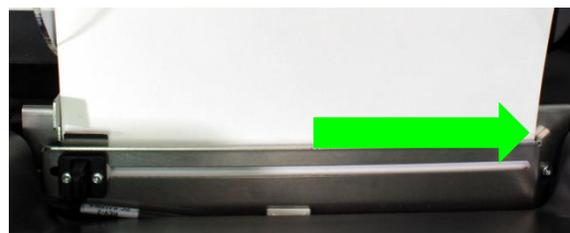
- b** Slide roll onto mandrel up to the fixed plate



- c** Replace removable plate and tighten mandrel knob



- d** Insert stock into input slot under label guide and against right side



Push stock in until auto-feed begins, then adjust Paper Guide

# Troubleshooting

## If the 502 Label Printer isn't printing\_:

- Check for error messages on the control panel
- Verify selected media matches loaded media type
- Verify job sent to correct printer



## If stock won't load:

- Wait until printer is initialized or idle; media LED will be blinking once a second when ready
- If media LED is blinking rapidly, press **Unload** button and try again
- Unwind more slack from label roll and try again



## If the print position on the label is not correct:

- See “Adjusting Alignment for Printing” on page 24 of the User’s Manual
- Verify you have the correct label size selected

## If the label size you need isn't available:

- See “Creating Custom Label Sizes” on page 26 of the User’s Manual

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For technical questions or support issues, contact Afinia Label Technical Support:

PH: 952-279-2643

[support@afinia.com](mailto:support@afinia.com)

[www.afinialabel.com/support](http://www.afinialabel.com/support)

Please have the Serial Number of your Afinia Label 502 Label Printer available when contacting Technical Support.